

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#2 BT 7-18-03

In re application of:

Group Art Unit:

3629

DAVID JOHN FORD, ET AL.

Examiner:

Unknown

Serial No.:

10/064,962

Filed:

September 4, 2002

For:

ONLINE METHOD AND SYSTEM FOR ADVISING

CUSTOMERS ON SERVICE NEEDS, FACILITATING THE

SCHEDULING OF VEHICLE SERVICE APPOINTMENTS,

AND CHECKING VEHICLE SERVICE STATUS

Attorney Docket No.: FMC 1438 PUS / 201-1431

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents U.S. Patent & Trademark Office P.O. Box 1450 Alexandria, VA 22313-1450

RECEIVED

JUL 1 1 2003

[GROUP 3600

Sir:

In compliance with the duty of disclosure under 37 C.F.R. § 1.56 and § 1.97-1.98, the references listed and identified on the attached Forms PTO/SB08A and PTO/SB08B are being submitted herewith for consideration by the Examiner.

While this Statement is being filed in compliance with the duty of disclosure, citation of the attached references is not to be construed as an admission that any of the reference(s) are "material" as defined under 37 C.F.R. § 1.56(b).

## CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on:

Date of Deposit

Matthew M. Jakubowski
Name of Person Signing

Signature

Atty Dkt No. FMC 1438 PUS / 201-1431

S/N: 10/064,962

A copy of each reference listed on the attached Forms PTO/SB08A and PTO/SB08B is included herewith. Consideration and entry into the record of these references is respectfully requested.

Respectfully submitted,

DAVID JOHN FORD, ET AL.

Bv:

Matthew M. Jakubowski

Reg. No. 44,801

Attorney/Agent for Applicant

Date:  $\frac{7/3}{3}$ 

**BROOKS & KUSHMAN P.C.** 

1000 Town Center, 22nd Floor

Southfield, MI 48075 Phone: 248-358-4400

Fax: 248-358-3351

PTO/SB/08A (10-96) [MODIFIED]
Approved for use through 10/31/99. OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
Use of the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

| Substitute for Form 1449A/PTO  INFORMATION DISCLOSURE |                   |       |           | Complete if Known      |                         |  |
|---|-------------------|-------|-----------|------------------------|-------------------------|--|
|   |                   |       |           | Application Number     | 10/064,962              |  |
|   |                   |       |           | Filing Date            | September 4, 2002       |  |
| STATEMENT BY APPLICANT                                |                   |       | PLICANT   | First Named Inventor   | David John Ford, et al. |  |
|   |                   |       |           | Group Art Unit         | 3629                    |  |
| (u:   | se as many sheets | as ne | ecessary) | Examiner Name          | Unknown                 |  |
| Sheet   | 1                 | of    | 2         | Attorney Docket Number | FMC 1438 PUS / 201-1431 |  |

| U.S. PATENT DOCUMENTS |                          |                                       |   |  |                              |  |
|-----------------------|--------------------------|---------------------------------------|---|--|------------------------------|--|
|                       | I                        | U.S. PATENT                           | DOCUMENT                                      |  | Date of Publication of       |  |
| Examiner<br>Initials  | Cite<br>No. <sup>1</sup> | Number                                | Kind Code <sup>2</sup><br>( <i>if known</i> ) | Name of Patentee or<br>Applicant of Cited Document | Cited Document<br>MM-DD-YYYY | Pages, Columns, Lines, Where Relevant<br>Passages or Relevant Figures Appear |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              | BECEN  |
| <b></b>               |                          |                                       |   |  |                              | · IECENTE  |
|                       |                          |                                       |   |  |                              | JUL 1 1 2003   |
| -                     |                          | · · · · · · · · · · · · · · · · · · · |   |  | 7                            | 2003   |
| $\vdash$              |                          |                                       |   |  |                              | PROUP Same   |
|                       |                          |                                       |   |  |                              | - 0  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       | ii  |  |                              |  |
|                       |                          |                                       |   |  |                              |  |
|                       |                          |                                       |   |  |                              |  |

|                      | FOREIGN PATENT DOCUMENTS |       |                  |   |  |  |  |   |
|----------------------|--------------------------|-------|------------------|---|--|--|--|---|
| Examiner<br>Initials | Cite<br>No.1             | Offic | Foreign Patent I | Document  Kind Code <sup>5</sup> (if known) | Name of Patentee or<br>Applicant of Cited Document | Date of Publication of Cited Document MM-DD-YYYY | Pages, Columns,<br>Lines, Where Relevant<br>Passages or Relevant<br>Figures Appear |   |
|                      |                          | WO    | 99/38079         |   | Appointnet, Inc.                                   | 07/29/1999                                       |  |   |
|                      |                          |       |                  |   |  |  |  |   |
|                      |                          |       |                  |   |  |  |  |   |
|                      | _                        |       |                  |   |  |  |  |   |
|                      |                          |       |                  |   |  |  |  | _ |
|                      |                          |       |                  |   |  |  |  | _ |
| -                    |                          |       |                  |   |  |  |  |   |
|                      |                          |       |                  |   |  |  |  |   |

| Examiner  | Date       |  |
|-----------|------------|--|
| Signature | Considered |  |
|           |            |  |

<sup>\*</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>&</sup>lt;sup>1</sup> Unique citation designation number. <sup>2</sup> See attached Kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if Employed Translation is attached. if English language Translation is attached.

PTO/SB/08B (10-96) [reproduced]
Approved for use through 10/31/99. OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

stitute for Form 1449B/PTO

Complete if Known

Application Number 10/064,962

Filing Date September 4, 2002

First Named Inventor David John Ford et al.

Group Art Unit 3629

Examiner Name Unknown

(use as many sheets as necessary)

 Sheet
 1
 of
 2
 Attorney Docket Number
 FMC 1438 PUS / 201-1431

|                      | OTHER P   | RIOR ART NON PATENT LITERATURE DOCUMENTS  | -   |
|----------------------|-----------|---|-----|
| Examiner<br>Initials | Cite No.1 | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. | T ² |
|                      |           | Web Site, <a href="http://nitra.acuradealer.com/tischer/en">http://nitra.acuradealer.com/tischer/en</a> US/ServiceApptFor <a href="misp">m.jsp</a> Service Appointment Request, printed on 3/3/03, 2 pages  |     |
|                      |           | Web Site, <a href="http://www.passportnissanva.com/cgi-bin/formLibrary/form.asp">http://www.passportnissanva.com/cgi-bin/formLibrary/form.asp</a> , Schedule Service, printed on 3/3/03, 2 pages  |     |
|                      |           | Web Site, <a href="http://myautogarage.com/index.jsp">http://myautogarage.com/index.jsp</a> , Registration, printed on 1/20/03, 5 pages.  |     |
|                      |           | Web Site, <a href="http://www.joeauto.com/">http://www.joeauto.com/</a> , printed on 1/20/03, 6 pages.  |     |
|                      |           | Web Site, <a href="http://autos.yahoo.com/maintain.html">http://autos.yahoo.com/maintain.html</a> , printed on 1/20/03, 3 pages.  |     |
|                      |           | Web Site, <a href="http://www.cobaltgroup.com/products/nitra.jsp">http://www.cobaltgroup.com/products/nitra.jsp</a> , printed on 1/20/03, 2 pages.  |     |
|                      |           | Web Site, <a href="http://xtime.com/solutions/auto.html">http://xtime.com/solutions/auto.html</a> , Xtime Solutions, printed on 1/20/03, 2 pages.   |     |
|                      |           | Web Site, http://www.disobey.com/ghostsites/show_exhibit.shtml/jacknabbit, jacknabbit.com, printed on 1/20/03, 1 page.  |     |
|                      |           | Web Site, <a href="http://www.timehighway.com/">http://www.timehighway.com/</a> , printed on 1/20/03, 2 pages   |     |

## RECEIVED

JUL 1 1 2003

**GROUP 3600** 

| Examiner  | Date       |  |
|-----------|------------|--|
| Signature | C nsidered |  |

<sup>\*</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>&#</sup>x27;Unique citation designation number. 2Applicant is to place a check mark here if English language Translation is attached.

PTO/SB/08B (10-96) [reproduced]
Approved for use through 10/31/99. OMB 0651-0031
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Complete if Known ubstitute for Form 1449B/PTO **Application Number** 10/064,962 INFORMATION DISCLOSURE Filing Dat September 4, 2002 STATEMENT BY APPLICANT David John Ford et al. **First Named Inventor** 3629 Group Art Unit (use as many sheets as necessary) **Examiner Name** Unknown Sheet Attorney Docket Number FMC 1438 PUS / 201-1431 of OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. Examiner T <sup>2</sup> Cite No.1 Initials Web Site, http://www.universalcomputersys.com/products/service.asp, printed on 1/20/03, 5 pages Web Site, <a href="http/www.automark.net/">http/www.automark.net/</a>, printed on 1/20/03, 1 page RECEIVED JUL 1 1 2003 GROUP 3500

| Examiner  | Dat        |  |
|-----------|------------|--|
| Signature | C nsidered |  |

<sup>\*</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Unique citation designation number. <sup>2</sup>Applicant is to place a check mark here if English language Translation is attached.